

Houston River Water Works District #11

Calcasieu Parish Wards 4 & 7
745 Jim Pickens Road
P.O. Box 2119
Sulphur, Louisiana 70664
337-528-3446/ Fax 337-527-7044

Ronnie Bowers
President

Wayne Moreau
Vice President

Robert Barrentine
Commissioner

Mike Guidry
Commissioner

Neva Martin
Sec/Treasurer

January 8, 2013

To: Customers of Houston River Water Works District #11

Over the past two years, some of our customers have informed us they received information in the mail about water line insurance. Although it is not very clear, the letters we've been shown come from a company called Home Serve, USA. These letters are not associated with this Water Company, the Calcasieu Parish Police Jury or any other local entity.

If you have further questions about this insurance offer, please contact our office; read the information from the Better Business Bureau at the website below, or contact:

Consumer Protection Hotline at 1-800-351-4889
Office of the Attorney General
Consumer Protection Section
P.O. Box 94005
Baton Rouge, LA 70804-9005
Fax: (225) 326-6499

<http://lafayette.bbb.org/article/bbb-alerts-acadiana-to-homeserve-usa-31087>